

1BD Bathnes

family information at your fingertips

Cry-sis

Organisation Contact Details

»

Organisation/Group Name

Cry-sis

Telephone

[0845 1228 669](tel:08451228669)

Website

<http://www.cry-sis.org.uk/>

Email Address

info@cry-sis.org.uk

» Address

BM Cry-sis

London

WC1N 3XX

Categories

»

Categories

Parenting & Family Support

Advice & Support - General

Health and Well Being

Learning, Skills & Work

Money Matters

More About The Organisation

» Organisation Details

About Us

Cry-sis offers support for families with excessively crying, sleepless and unsettled babies.

The stated aims remain 'to be efficient and effective in providing self-help and support to families with excessively crying, sleepless and unsettled babies'. To achieve this, Cry-sis runs a national telephone helpline that is available to callers every day of the year between 9.00am and 10.00pm. Callers are referred to a trained volunteer member of Cry-sis who has had personal experience of crying or sleep problems within their own family.

Type of Organisation

Charity

» Opening Times

Are you open during term time?**Are you open during school holidays?****Opening Times**

Monday 9.00am - 10.00pm

Tuesday 9.00am - 10.00pm

Wednesday 9.00am - 10.00pm

Thursday 9.00am - 10.00pm

Friday	9.00am - 10.00pm
Saturday	9.00am - 10.00pm
Sunday	9.00am - 10.00pm

» Your Service

Comments

By telephone.

» Waiting Lists

Do you have a waiting list?

No

» Costs

Are there any costs to the user for your service?



Costs

Calls to our helpline cost 2 pence per minute plus your phone providers access charge.

» Areas Serviced

Do you welcome people using your service from the Bristol area?



If Yes, do you welcome people from all areas of Bristol using your service?



Do you welcome people using your service from Bath and North East Somerset?



If Yes, do you welcome people from all areas of Bath and North East Somerset using your service?



Do you welcome people using your service from the South Gloucestershire area?



If Yes, do you welcome people from all areas of South Gloucestershire using your service?



» Who can use your service

Who can use your service?

Parents and carers.

» Policies and written documents

Have Policy

Child protection policy

Equality of opportunity procedure and monitoring arrangements

Complaints procedure

Disciplinary and Grievance procedure

Data Protection/Confidentiality Statement

Accessibility

»

Is your organisation close to public transport?

N/A

Is there a car park nearby?

N/A

Is there accessible parking on site?

N/A

Is there a pedestrian route?

N/A

Is it smooth and with dropped kerbs?

No

Are doors 900mm or more wide, with flat thresholds?

N/A

Do you have external ramps?

N/A

Do you have a lobby / porch area?

N/A

Can wheelchair users clear the outer door prior to opening the inner?

No

Are there interior automatic doors?

N/A

Are there wide unobstructed corridors (minimum 1200mm)?

N/A

Do you have a lift for wheelchair users?

N/A

Do you have internal ramps?

N/A

Do you have internal steps?

N/A

Do you have a visual / flashing fire alarm?

N/A

Do you have accessible toilets?

N/A

Do you have an accessible changing room with a changing bed and a hoist?

N/A

Do you have a quiet room or a quiet area?

N/A

Do you have an outdoors play area?

N/A

Is this safe and enclosed?

No

Are the outdoor areas well lit (for evening activities)?

N/A

Do you have a soft play area?

N/A

Do you have a sensory room or area?

N/A

Do you have an induction loop and / or radio mikes?

No